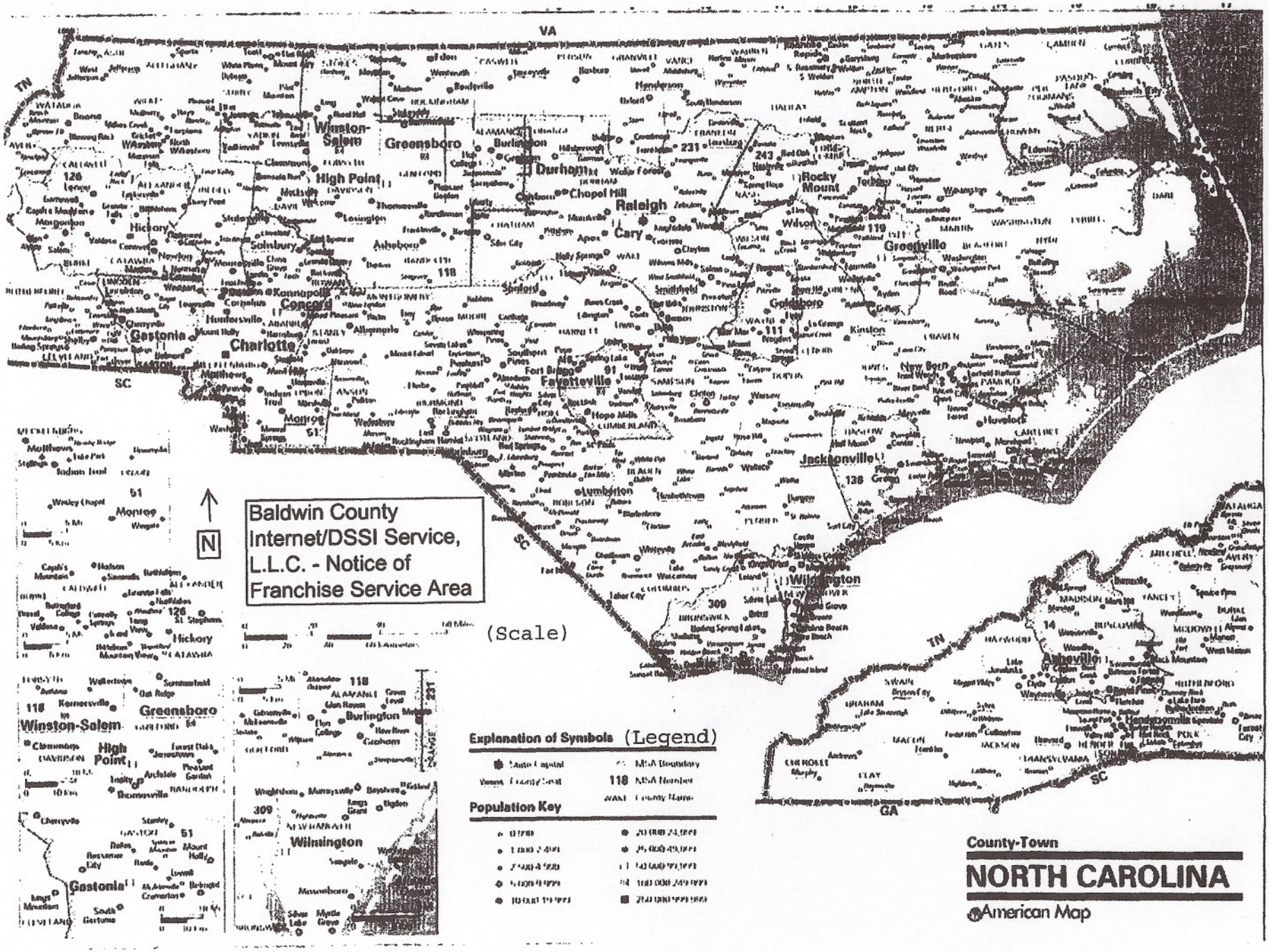ATTACHMENT 3: SAMPLE OF SOS SERVICE MAP